



Agenda

Agenda	Time	Slide
<ul style="list-style-type: none"> • Introductions and Objectives 	10.30am	3 - 5
<ul style="list-style-type: none"> • Actions 		6
<ul style="list-style-type: none"> • Contract Enquiry - Fixing the error messages <ul style="list-style-type: none"> • Outline the problem, the issues and impacts • Discuss possible solutions • Agree next steps 	10.35am	7 - 10
<ul style="list-style-type: none"> • Contract Enquiry - Managing supply and demand <ul style="list-style-type: none"> • Outline the problem, the issues and impacts • Consider what a tripartite agreement could include and other good practice approaches in light of increasing demand. • Agree next steps 	10.35am	11 - 13
Coffee Break	11.45am	
<ul style="list-style-type: none"> • Making e-business attractive to advisers <ul style="list-style-type: none"> • Outline the problem, the issues and impacts • Why do advisers like paper so much? • Where are the gaps in the e-new business process and how do we fill them? 	12.00pm	14 - 18
<ul style="list-style-type: none"> • AOB 	1.25am	19
Lunch	1.30am	